



Steve Shrader

SENIOR MULESOFT ARCHITECT AND DEVELOPER

PROFESSIONAL SUMMARY

Business focused technologist with experience integrating a vast array of varied systems. Senior MuleSoft certified architect and developer leading teams on new MuleSoft initiatives or optimizing existing MuleSoft teams and projects. Comfortable with a wide range of API networks and integrating systems of any technology stack. Skilled at finding key performance indicators for a variety of business segments and determining optimal technology solutions and teams to achieve success.

AREAS OF EXPERTISE

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|----------------------|--------------------------|--------------|----------------------|
| ✓ MuleSoft certified | ✓ API Gateways | ✓ JAVA | ✓ Data Science |
| ✓ Anypoint Platform | ✓ RAML | ✓ J2EE | ✓ Business Analysis |
| ✓ API Manager | ✓ CI / CD | ✓ REST | ✓ Team Leadership |
| ✓ API Governance | ✓ Object Oriented Design | ✓ SOAP / XML | ✓ Testing Frameworks |

CAREER HIGHLIGHTS

Solutions Architect, Resultify: With extensive experience as an IT Architect, I have successfully led teams to deliver complex technology solutions for highly reliant industries, working with clients such as the U.S. Department of Health & Human Services, Liberty Mutual, Angie's List, and AdaptHealth. I have managed large-scale technology initiatives, implemented strategic technology plans, and demonstrated expertise in cloud computing, data management, security, and network infrastructure. I have built strong client relationships, delivered exceptional customer service, provided guidance and mentorship to team members, and delivered technical training programs. My focus on driving results and exceeding expectations has made me a reliable and valuable asset in delivering technology solutions.

PROFESSIONAL EXPERIENCE

Corvano

Solutions Architect

06/01/2022 – Present

As a successful MuleSoft Architect for AdaptHealth, I have leveraged MuleSoft's Anypoint Platform to enable the organization to scale in all the ways that the platform promises. By using Anypoint Platform, I have designed and implemented complex integration solutions that have streamlined AdaptHealth's business processes, improved customer experience, and increased efficiency. The platform has enabled me to easily and quickly connect multiple back-end systems of different technologies, resulting in a unified view of data and business processes. I have also leveraged MuleSoft API Manager to fix performance issues in external systems, resulting



+1 (317) 513-0116



info@corvano.com



www.corvano.com

TAME THE DIGITAL FRONTIER

in faster response times and an improved customer experience. Additionally, MuleSoft played a critical role in supporting a new mobile application that I helped develop and release to all customers of AdaptHealth, allowing the infrastructure to scale seamlessly to support the increased demand.

Key Achievements:

- Successfully developed and implemented integration solutions that enabled AdaptHealth to create a unified view of data and business processes.
- Leveraged MuleSoft's Anypoint Platform to easily and quickly connect multiple back-end systems of different technologies.
- Utilized MuleSoft API Manager to fix performance issues in external systems, resulting in faster response times and an improved customer experience.
- Played a critical role in supporting a new mobile application that I helped develop and release to all customers of AdaptHealth, allowing the infrastructure to scale seamlessly to support the increased demand.
- Integrated DocuSign in key business processes to streamline the process of gathering required patient signatures and achieve cost savings in time and material.
- Created a 24/7 support system from scratch to monitor vital systems, ensuring uptime and availability.
- Implemented caching solutions to improve performance and reduce the load on external systems, resulting in cost savings and increased efficiency.
- Collaborated with cross-functional teams to identify and prioritize integration requirements, ensuring alignment with business goals and objectives.
- Built and maintained strong relationships with stakeholders, earning a reputation for delivering exceptional customer service and exceeding expectations.
- Managed a team of 10 primarily focused on MuleSoft, but also with expertise in database design and .NET development, ensuring successful delivery of integration projects within scope, schedule, and budget.

Skills:

- Expertise in MuleSoft's Anypoint Platform, including API Manager, Runtime Manager, and Design Center, that enables businesses to connect applications, data, and devices across any cloud and on-premises, to automate business processes and drive innovation.
- Extensive experience in integrating multiple back-end systems of different technologies, including Salesforce, Workday, and NetSuite, that enables businesses to create a unified view of data and business processes.
- Proficiency in designing and implementing integration solutions using RESTful APIs, SOAP APIs, and messaging protocols that enables businesses to easily and quickly connect applications and systems.
- Experience in performance tuning and troubleshooting, including implementing caching solutions and leveraging MuleSoft API Manager to fix performance issues, that enables businesses to deliver faster response times and an improved customer experience.
- Strong project management and communication skills, with a focus on delivering exceptional customer service and exceeding expectations, that enables businesses to successfully deliver technology solutions that meet their business needs.

Principal Consultant

02/01/2008

– 09/01/2022

RevTech360

Architect, Developer and Team Lead on projects focused on MuleSoft, Salesforce or Java and related technologies.

- As a MuleSoft architect with the Indiana Office of Technology, led the implementation of MuleSoft across all state agencies, streamlining data integration and increasing operational efficiency. Created and enforced MuleSoft best practices and standards to ensure consistency and reliability across all projects. Consolidated multiple legacy systems with different technology stacks into a unified view, allowing for improved data sharing and faster decision-making. By implementing a centralized MuleSoft support team, reduced costs associated with each agency managing their own support group, and provided greater visibility into the state's technology infrastructure.
- As MuleSoft Architect at Metronet, successfully applied MuleSoft best practices to implement an API-led connectivity approach that abstracted different backend hardware fiber systems, enabling a unified experience for field service agents setting up new customers. Additionally, facilitated the acquisition and integration of other fiber companies by implementing a scalable and flexible MuleSoft architecture that adhered to industry-standard security protocols and provided centralized API management through the MuleSoft API Manager.
- As a MuleSoft architect for Angie's List, I successfully integrated various systems written in different technology stacks using MuleSoft's best practices. This allowed for a single view of all the types of data that Angie's List had, enabling faster and more efficient decision-making processes. Additionally, the use of MuleSoft allowed Angie's List to easily acquire and integrate other companies, expanding their offerings and customer base. This integration allowed Angie's List to match users with personalized solutions, providing real neighbor reviews and connecting them with thousands of vetted pros in 500+ categories.

Founder and President

02/01/2012 – 02/01/2016

Arks32 Data Science

Developed a team of data scientists and business analysts to introduce and implement data science projects allowing businesses to better understand and utilize their data. Provided business insight and technical guidance to create a roadmap for increasing value of business data.

- Business and data analysis of current and future business needs.
- Python and R used for statistical calculation, data visualization and data manipulation.
- Predictive analytics, customer segmentation and recommendation engines developed.
- Focused on businesses in banking, marketing and education.

EDUCATION

B.S. Computer Science, *top graduate*

B.S. History, *top graduate*

Ball State University, *Honors College, magna cum laude*

CERTIFICATIONS & MEMBERSHIPS

MuleSoft Certified Platform Architect

MuleSoft Certified Integration Architect

MuleSoft Certified Developer, Level 1 (Mule 4)

Certified Java Programmer