

## Kyle Peterman | Technical Leader and SME

### EXECUTIVE SUMMARY:

Kyle has 20+ years of experience working in technology fields for Healthcare and Financial Services industries. He currently manages the Cloud technology stack for all TrackMy Solutions products, including the development platforms and data architecture as well as IT personnel for new development and support. Kyle has extensive experience in application delivery, management, business relationship management, analytics, and project management.

### CORE COMPETENCIES:

- 🔊 Management – Ability to drive high performance and put individuals in a place to excel.
- 🔊 Problem Solving – Ability to attack issues and apply analytical approach to resolution.
- 🔊 Technical Proficiency – Hands on experience with technical software and Big Data/Analytics.
- 🔊 Effective Communications – Ability to take complex scenarios and break down into simple concepts.

### PROFESSIONAL EXPERIENCE:

#### TRACKMY SOLUTIONS, INC.

##### Chief Information Officer

(2022 – Present)

- 🔊 Oversee strategic long-term technical direction of products and the entire TrackMy platform.
- 🔊 Responsible for all technical decisions regarding current and future-state TrackMy architecture.
- 🔊 Responsible for all information security, architectural and Cloud infrastructure and corporate technology compliance.

#### SS&C HEALTH (previously DST Pharmacy Solutions, Inc.)

##### Business Intelligence Manager

(2018 – 2021)

- 🔊 Managed BI & Analytics team responsible for providing insights to customers through Visual Analytics Portal using an embedded analytics solution with Tableau.
- 🔊 Assisted in the strategy, design and implementation of an analytics-focused data model. Included strategy and design of analytics roles and responsibilities (data management, database management, data architecture, data governance). Worked with data analysts and BI designers.
- 🔊 Gathered project requirements for data and design of Tableau data visualizations for Pharmacy Solutions products.
- 🔊 Assisted in the education and proliferation of Tableau-based visualizations throughout the organization.
- 🔊 Educated the organization on Big Data platforms and large-scale data visualization products and how to use them internally.
- 🔊 Consulted on internal organization structure and use of Big Data products and applications for data intake, preparation, aggregation, modeling and visualization of outcomes.

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### **DST SYSTEMS, INC.**

#### **Product Manager IV – Retirement Analytics**

**(2016 – 2018)**

- ⚡ Provided guidance and direction for new Retirement Analytics product features and solutions.
- ⚡ Worked with external clients in a consultative role for product implementation and business trends/Best Practices.
- ⚡ Led requirement gathering meetings with clients. Integral to Executive Planning sessions.
- ⚡ Worked with internal development teams on business requirements, technical solutions, and User Interface designs to meet client needs and enhance product value to the industry.
- ⚡ Provided product demonstrations to prospective clients during the sales process.

### **ADDITIONAL EXPERIENCE:**

- ⚡ Implementation Consultant Manager, DST Systems, Inc. (2012-2015).
- ⚡ Sr. Project Leader, DST Systems, Inc. (2005-2012).
- ⚡ Developer, DST Systems, Inc. (2000-2005).

### **TECHNICAL SKILLS:**

Big Data | Business Intelligence & Analytics | Hadoop | Greenplum | R | Tableau  
AWS Cloud Architecture (Cloud/SaaS) | SQL | COBOL

### **EDUCATION & TRAINING:**

- ⚡ Master of Business Administration, Management, Rockhurst University.
- ⚡ Graduate Certification Program, Data Science, Rockhurst University.
- ⚡ Bachelor of Arts, International Business, Baker University.